HQ AIR FORCE SERVICES AGENCY HQ AFSVA/SVOHC San Antonio TX 78216-4138 Operational Guide # CTR-003 June 1997 Credit: Maggie Bonner HQ AFSVA/SVOHC

SPECIAL FUNCTION PLANNING WORKSHEET

<u>PURPOSE</u>: Provide a sample of a Special Function Planning Worksheet for use by catering staff and clients when planning a special event.

<u>SCOPE</u>: This Special Function Planning Worksheet applies to club managers, catering managers, kitchen managers, and all banquet, catering, and special function staff involved with booking, setting-up, preparing or serving a special event.

GENERAL: Organization and planning are the keys to success in any catered event. Being prepared and proactive to the clients needs saves time, money and builds good will. A detailed planning document allows staff to be fully effective and greatly enhances customer confidence levels and satisfaction.

GUIDANCE:

Special Function Planning Worksheets are a valuable tool for every catering operation. Their use helps to ensure that items the catering office has committed to are delivered to the customer. Their use has application, in all or part, by management, the set-up staff, the kitchen, porters, and storeroom personnel. They are also used at telephones in the catering office, the cashier area, the manager's office and in the office manager or receptionist's area.

SPECIAL FUNCTION PLANNING WORKSHEET

Organization/Group:					
Host/Project Officer	Name:		Phone:		
Address:					
Card Number:		Expiration Date:			
Event Date:		Type of Event:			
No. People:		Room(s)/Location:			
Arrival Time:	Meeting T	ime:	Cocktails:		
Meal/Food Service T	ime(s)				
No. Bars: Ty	pe of Bars:	_Location of Bar	s:		
	<u>Spect</u>	ial Arrangement			
<u>Tables:</u>					
	Open Center Square:		Conference: Rounds of:		
			10,12,14,		
Tables around dance	floor:	Othe	r:		
Type of Head Table(s):Number at Head Table(s):					
<u>Linen</u> :					
			s):		
Special Table Requir	rements:				
Registration Table/C			Chairs: Location:		
Guest Book Table:			Chairs: Location:		
Name Tag Table:	Size:	Type:	Chairs:		
	Skirt/Topper Colors:		Location:		

Cake Table:	Size:		Tvpe:		
			Location:		
Groom's Cake Table:	Size:	T	уре:		
	Skirt/Topper Colors:		Location:		
		-			
Gift Display Table:	Size:		Type:		
	Skirt/Topper Colors: _		Location:		
Projector Table/Chairs	: Size:	Type:	Chairs:		
,	Skirt/Topper Colors:		Location:		
Other Table/Chairs:	For:				
	Size:	Type:	Chairs:		
	Skirt/Topper Colors: _		Location:		
Special Needs:					
Podium:					
Lecturn:					
Stage Risers:					
Microphone(s):					
Extension Cords:					
Easel(s):					
Port-a-Sound System:					
Movie Screen(s):					
Flag Stands/Flags:					
Changing Room:					
Message Board:					
Lobby Directory Board	to Read:				
Flip Chart/Markers:					
Portable Screens/Divid	ers:				
Telephone Connections					
Technology Connection					
Piano:					
Candles:	S	Size:	Color:		
Music:		Charges:			
			Charges:		
	Charges:				
Specialty Decorations:			Charges:		
Mints/Nuts/Candy:		Charges:			
			Charges:		
Valet Parking:					
Rental Requirements:_					
Special Instructions: _					

Food & Beverage Menu Requirements:

Quantity The LG	Menu Selections		<u>Unit Cost</u>
<u>Total Cost</u>			
		 	
Total Food Costs: \$		Total Charges: \$	
Total Beverage Charges \$ _		Advance Payment: \$	Doto
Convince Changes &		Polongo Duo: \$	Date
Service Charges: \$		Balance Due: \$	4 NII
Room Preparation Fees: \$_		Charge To: (Name & Acco	unt Number):
Entertainment Charges: \$			
Decoration Charges: \$		Total Miscellaneous Charge	es:
Rental Charges (If applicabl	le): \$		
Customer/Member Signature	2:	Date	
Caterer Signature:		Date	
Manager Signature:		Date	
Diagram for		Proposal/Contract	#
	 Гіта·	Room Location:	π

SUMMARY:

Worksheets are valuable for planning a special function with a client/customer/member. It allows you and the client to agree on some of the basic and specific requirements for their special function. It is root document from which the Catering Manager writes the proposal and the reference document for writing a final contract. Worksheets can be mailed or given to party hosts who are working with a committee. It is a valuable planning tool to ensure they don't forget important elements necessary to support their event. Worksheets such as this one are used throughout the industry. Having all details spelled out clearly in advance helps ensure the staff is pro-active instead of re-active on the day of event.